





Bill McNulty, Publisher, Independent Retailer

### WELCOME











#### **BUY LOCAL MOVEMENT**

How to Capitalize on the Buy Local Movement to Increase Traffic, Customers & Sales in Your Store

- 1 What is the Buy Local Movement?
- What are the 4 Groups of Buyers?
- 3 What Can You Do to Attract & Keep These Buyers?

#### WHAT IS BUY LOCAL?



#### **BUY LOCAL**

# A National Movement Where Consumers are Supporting Local Businesses

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A National Movement Where Consumers are Supporting Local Businesses

A Backlash Against National Corporate Entities, Seen as Taking Jobs and Dollars from Local Communities.

#### **BUY LOCAL**

\$100 Spent in Local Store = \$77 Back to Local Economy

\$100 Spent in National Retailer = \$38 Back to Local Economy



GREEN = \$\$\$ Back into the Local Economy

**Anything and Everything Trying to Keep Local Dollars Local!** 

### 4 GROUPS OF BUYERS









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83% Sleep with Cell Phone

**Spending Power of \$200 Billion/Year** 

Do NOT Trust Traditional Forms of Advertising

Overly Dependent on Technology & Social Media

**Need Opinions of Others to Make Purchases** 

**Inclined to Do Things in Groups** 

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**87%** Use the Internet Regularly

63% Text Daily

68% Sleep with Cell Phone

Very Independent, Do NOT Need Approval of Others

Do Their Homework, Love to Research Prior to Purchase

**Mistrust Large Institutions** 

Like Product-related Information but Dislike Overstatement

Part of Dot-com Bust, Becoming More Frugal

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50% Sleep with Cell Phone

Responsible For More Than Half of ALL Consumer Spending

**Never Really Suffered Through Hard Times** 

Don't Care About Price, Do Care About Affordability, REALLY Care About Value

First Impression is Vital

**Just Want the Facts** 

Will Remain Loyal

Over 70 Years Old
Born to Depression Families and Lived
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20% Sleep with Cell Phone

**Love Gifts, Coupons & Loyalty Programs** 

Want Easy-to-Understand, No-Conditions Info

**Willing to Travel** 

**Suckers for Good Service** 

Very Aware of Their Surroundings (cleanliness, noise, parking)

Remember the Days Before National Chains Existed

Loyal, Loyal, Loyal

**Customer Loyalty Programs** 



### Perka









E-Mail Offers









#### **Price Honor Programs**

The product must be an item that you currently maintain as a standard stocking item

Promotion applies to new and unused products only

The product must be identical to the one being advertised at a lower price

Valid proof must be provided at the time of purchase in order to receive the price match

Offer excludes all items on auction sites or member sites

Reserve the right to terminate the program at any time without advance notice

Flyers & Coupons



Make sure to mention you are locally owned on every ad, website, tweet, email, store sign, receipt etc...

**Chamber of Commerce** 



#### **Goliath Falls**









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### THANK YOU









